

Report of: Sarah Mansuralli, Executive Director Strategic Commissioning, NCL Clinical Commissioning Group

Health and Wellbeing Board	Date: 20 July 2021	Ward(s):
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SUBJECT: North Central London Clinical Commissioning Group Strategic Review of Community and Mental Health Services

1. Synopsis

- 1.1 The paper is to provide information on two strategic service reviews being undertaken within the North Central London System covering the Community and Mental Health Services delivered by the NHS in NCL. The reviews were launched in March 2021 and initial work, supported by our external partners Carnall Farrar will be completed by mid-September 2021.
- 1.2 The reviews are all age and will look at all CCG funded community and mental health services. Current patterns of service are based on the legacy CCGs and are different in terms of services available, access criteria, and opening hours etc. The CCG's aim is to ensure all residents have access to a core service offer that is equitable for all residents on North Central London.

The report sets out the governance we are applying and the risks we are managing through the reviews as well as describing its communication and engagement strategy.

Members of the Health and Wellbeing Board are asked to consider how they can work with the CCG to ensure that it achieves a good level of use engagement from local residents and advise on other actions the CCG could take to ensure achieve this aim.

2. Recommendations

- 2.1 The Health and Wellbeing Board is asked to note the progress of the reviews of community and mental health services and advise on further engagement actions that would support these reviews.

3. Background

- 3.1 The paper provides the Health and Wellbeing Board with a report on the current strategic services review of both community and mental health services. The two reviews are being held concurrently in recognition of the number of NCL residents needing services for both their mental health and physical health needs. In addition a number of Trusts involved in the reviews provide both mental health and community services so it is more efficient to undertake the reviews in parallel, which will identify interdependencies and reduce duplication of work associated with the reviews.
- 3.2 The CCG has inherited a range of community and mental health services from its 5 legacy CCGs. This has led to a variation in access to services the approach to delivering care and to patient outcomes. The purpose of the review is therefore to better understand this variation and then to develop a core service offer that will bring about greater consistency in access to community and mental health services for all NCL residents, driving out unwarranted variation whilst allowing local services to respond to variable patient need.
- 3.3 The CCG has engaged Carnall Farrar as its design partners to work alongside a CCG programme team. This strategic service reviews will take place between March and September 2021, when Carnal Farrar will present to the CCG an options appraisal and transition plan for the recommended option. The options appraisal will consider a range of impact assessments including affordability and feasibility, to support implementation of the recommended option.
- 3.4 The paper provides information on the purpose of the review, its aims and objectives and governance. It will also update on progress, risks, set out next steps and provide details on how users and residents are being engaged in both reviews.

4. Implications

4.1 Financial Implications:

There are no financial implications arising from this report. The measures and recommendations proposed in this report are not currently quantifiable. Any recommendations from this report, if adopted, will need to be expanded upon and reviewed with the financial implications assessed.

4.2 Legal Implications:

Islington Council delegate their Community and Mental Health Services to various CCGs under s.75 of the NHS Act 2006 ('s75 agreement'). The Council will have to ensure that a s.75 agreement with North Central London CCG is in place and that funding provisions are clarified clearly to ensure the work proposed can be funded through this agreement and in accordance with the law.

4.3 Environmental Implications and contribution to achieving a net zero carbon Islington by 2030:

As this report is simply an update on the progress of the reviews, there are no environmental implications at this stage.

4.4 Resident Impact Assessment:

The council must, in the exercise of its functions, have due regard to the need to eliminate discrimination, harassment and victimisation, and to advance equality of opportunity, and foster good relations, between those who share a relevant protected characteristic and those who do not share it (section 149 Equality Act 2010). The council has a duty to have due regard to the need to remove or minimise disadvantages, take steps to meet needs, in particular steps to take account of disabled persons' disabilities, and encourage people to participate in public life. The council must have due regard to the need to tackle prejudice and promote understanding.

5. Conclusion and reasons for recommendations

- 5.1 The reviews are wide in scope and have to deliver a wide range of expectations. The pandemic has highlighted a number of inequities for many of the NCL's deprived and diverse communities. The CCG has highlighted its commitment to addressing these inequalities through a range of its work including these reviews. However, to be able to fund the recommendations that will arise from these reviews some difficult choices in terms of financial investment will need to be made. The new funding available is unlikely to be sufficient to address the historic differences between Boroughs and the CCG will therefore need to decide how to fund the core offer it wishes to provide. Working increasingly within an ICS framework could provide the opportunity for a system wide discussion on how the services are funded and the timescales to achieve a more equitable service pattern.

- 5.2 Engagement of service users and residents is central to the delivery of the reviews of community and mental health services. As far as possible the programme is working with other colleagues from within the CCG to ensure that advantage can be made of existing links, and it is also working with other partners such as Provider Trusts and Local Authorities to try and reach out to the diverse communities that use services currently and to those who communities who do not or who are not able to currently access services.
- 5.3 The review and transition plan will also need to be sufficiency granular to be able to use as a basis for a financial and impact assessment but not so detailed that Providers feel they are being told how to deploy their staff. As part of the initial interviews a number of comments were made on form and function and a concern that the review was being used as an opportunity to drive a provider re-configuration. Although this is not the purpose of the review it is inevitable that some discussion on the current pattern of service provision may take place as part of post review discussions on implementation.
- 5.4 The work of the reviews has also to compliment and support local work within boroughs on integration, transformation and the development of local neighbourhoods as the place for the delivery of services. Whilst every effort is being made to ensure representatives from Boroughs are involved and are helping shape and influence the direction of the review, inevitably there will be tension between what is being proposed centrally with what is happening at Neighbourhood level. The reviews and subsequent transition plans will need to be sufficiently flexible to allow local delivery this has to be within an agreed framework to ensure the CCG can achieve its ambition for a consistent core service offer to all its residents

Appendices

- Full report on the NCL Community and Mental Health Services Strategic Review
- Powerpoint Slide Deck: Update on the NCL Community and Mental Health Services Strategic Review

Background papers:

None.

Signed by:



Executive Director of Strategic Commissioning Date 14/07/2021
North Central London CCG

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